### Existing and planned measures on the promotion of racial equality

#### Home and Youth Affairs Bureau

The Home and Youth Affairs Bureau (HYAB) is committed to providing quality service to members of the public irrespective of their race and ethnic origins.

### Existing Measures

- The Bureau uses Chinese and/ or English in the provision of its services.
- The Bureau provides application forms for the public in Chinese and/or English. The information on the Bureau's website is in both Chinese and English.
- Where appropriate and practicable, the Bureau will arrange interpretation service.

## Additional Measure to Be Taken

• The Bureau will work with the Equal Opportunities Commission, the Constitutional and Mainland Affairs Bureau, the Civil Service Training and Development Institute and/ or other relevant non-governmental organisations to provide training to staff to enhance their awareness of racial sensitivity, cultural diversity and understanding of the Race Discrimination Ordinance.

# Assessment of Future Work

The Bureau reviews its services from time to time and makes improvements where necessary.

#### Enquiries

Enquiries/complaints may be made to-

Name: Mr Alex LAM

Title: Executive Officer (Administration) 3 Enquiry Telephone Number: 3509 8095 Fax: 2591 6002

Email: hyab@hyab.gov.hk

Home and Youth Affairs Bureau May 2025